

“Never have we gotten up to speed so quickly after a data migration.”

Kimberly Ozias Jones, Founder and CEO

Key Benefits

Increased worker engagement
Faster employee onboarding
Lower maintenance costs

RehabAbilities Background

Temporary staffing for care
Size: 650 temporary caregivers
Location: Greater Los Angeles
Customer since: 2017

Sirenum Solutions

Sirenum Scheduling
Sirenum Monitoring
Sirenum Financial
Sirenum Communities
MySirenum

California Care Agency Enjoys Life in the Fast Lane with Sirenum

RehabAbilities is an innovative provider of care staff located in the Inland Empire of Southern California. Many of its caregivers work through RehabAbilities to supplement another work arrangement, a situation that gives them significant flexibility but which puts unique pressures on the operations team at the company.



Challenge

Over the years, RehabAbilities struggled to find the right technology for the challenge of managing temporary care workers, especially since the agency is often providing supplemental work. Compliance and credential management are most commonly mentioned, but the company's focus on keeping their workers engaged also played a big part in finding a tool to simplify scheduling so that workers could work when and where they want. Finally, speed is the name of the game in care staffing—meeting your client demands first can mean the difference between success and failure. The company has tried six different platforms in its nearly 30 years in the business. The executive team knew that their next platform had to be mobile-friendly and felt that a cloud solution would be less expensive to maintain, enabling management to focus on what they're best at—managing workers and the client relationship.

Sirenum enables RehabAbilities to onboard operations team members more than 80% faster!

About Sirenum

Sirenum powers the dynamic workforce. As the leading global provider of cloud-based workforce management technology to temporary staffing agencies, Sirenum provides transformational technology to innovative employers, streamlining the management of tens of thousands of workers across the UK, Europe, and the USA, including organisations in the government, transport and logistics, care, and security and events verticals.

Solution

RehabAbilities had very challenging roster management requirements and Sirenum's industry-leading scheduling engine was up for the task. Because it integrates compliance and credential management, RehabAbilities did not need a separate tool for that. The Sirenum Monitoring module was also included, to allow workers to receive shift information on their mobile devices, while also capturing their time and attendance with minimal impact on their existing processes. To further engage the workforce, Sirenum Communities provides easy web-based access to employee records and schedules. In addition, RehabAbilities implemented Sirenum Financial to streamline the payroll process.



Benefit

Implementing Sirenum immediately impacted much of the daily operations at RehabAbilities. One of the biggest impacts is in the onboarding process. New RehabAbilities operations professionals are up-to-speed on the system in just a week, as opposed to over two months with their previous system. "Because Sirenum is so intuitive, we have been able to streamline our training process," said Matt Jones, the company's VP of Operations. This means those workers can start helping clients and staff much faster than before. Additionally, worker communications have been dramatically streamlined. This reduces uncovered shifts and worker satisfaction has increased significantly. The company is now looking for other ways to benefit from Sirenum, and have already rolled out the MySirenum mobile app. The time-to-value of the Sirenum solution may be the benefit with the biggest impact. "I can tell you that never have we gotten up to speed so quickly after a data migration," added Kimberly Ozias Jones, Founder and President of RehabAbilities.